



James Haug

Cater Time Vending & Distributing Inc.
430 Ne Dickinson Lane
Kansas City, MO 64119

Dear Sir:

I would like to take this opportunity to convey to you how pleased we are with the jobs that your staff assisted in, whereas our commercial roofing needs were addressed.

The professionalism of your company has been outstanding. Your sales department was responsive and personable and we were impressed with the reference package and options you offered concerning your warranty and installation.

Although, I would have to say, that your best service offered was your "A to Z" Full Financial Service. You took the hassle of dealing with our insurance company off our plate and shouldered the entire process through your department, getting us the best payout as well as a little extra to inject back into the company.

I would also like to thank your office staff who stayed in constant contact, with all updates and return calls that were applicable to the job at hand, in a timely and courteous manner.

All in all, we would definitely recommend your company for future jobs.

Again, thanks for a job well done, on time and under cost.

Sincerely,

James Haug